LIBYA CIVIL AVIATION REGULATIONS - **Air Crew**

Part CC

AMC (Acceptable Means of Compliance) and GM (Guidance Material)

Amendment 1 – August 2016

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INTRODUCTION

AMC & GM to LYCAR – Aircrew Part CC - Amendment 1

1. The LyCAA has adopted associated guidance material to Part CC of EASA Aircrew Regulations. This document is based on EASA Guidance Materials (GMs).

2. This is Amendment 1 of AMC & GM to LYCAR – Aircrew Part CC, it includes all relevant EASA amendments to date.

3. Unless specifically stated otherwise, clarification will be based on this material or other EASA documentation, therefore, reference to EASA in this document may still be used for clarification and guidance.

4. The information contained herein is subject to constant review in the light of changing regulations and requirements. No subscriber or other reader should act on the basis of any such information without also referring to the applicable laws and regulations and/or without taking appropriate professional advice when/as indicated/required. Although, every effort has been made to ensure accuracy, the Libyan Civil Aviation Authority, shall not be held responsible for loss or damage caused by errors, omissions, misprints or misinterpretation of the contents hereof.

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Signed on 31 August 2016, by:
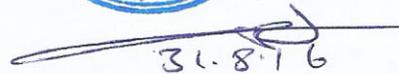
Capt. Nasereddin Shaebelain
Director General

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AMC 1 Appendix 1 to Part-CC(3) Initial training course and examination

CREW RESOURCE MANAGEMENT TRAINING TABLE

The CRM training table recapitulates all elements relevant to CRM training for cabin crew, specifying the following:

(a) The elements of the introductory course on CRM required for the cabin crew initial training course and the level to be attained; and where 'in-depth' means a training that should be instructional or interactive in style taking full advantage of group discussions, team task analysis, team task simulation, etc., for the acquisition of knowledge, skills and attitudes.

(b) The elements identified as 'not required' for the cabin crew initial training listed for information as they are covered during other training in accordance with the applicable requirements of LYCAR – Air Operations Part ORO.

CRM TRAINING TABLE	Introductory course on CRM
Training elements	
General Principles	
Human factors in aviation; General instructions on CRM principles and objectives; Human performance and limitations. Threat and error management.	In depth
Relevant to the individual cabin crew member	
Personality awareness, human error and reliability, attitudes and behaviours, self-assessment and self-critique; Stress and stress management; Fatigue and vigilance; Assertiveness; situation awareness, information acquisition and processing.	In depth
Relevant to the entire aircraft crew	
Shared situation awareness, shared information acquisition & processing; Workload management; Effective communication and coordination between all crew members including the flight crew as well as inexperienced cabin crew members, cultural differences; Leadership, cooperation, synergy, delegation, decision-making, action; Resilience development; Surprise and startle effect; Cultural differences; Identification and management of passenger human factors: crowd control, passenger stress, conflict management, medical factors.	Not required (covered under CRM training required by Part-ORO)
Specifics related to aircraft types (narrow-/wide- bodied, single-/multi- deck), flight crew and cabin crew composition and number of passengers	
Relevant to the operator and the organisation (principles)	
Operator safety culture, and company culture, standard operating procedures (SOPs), organisational factors, factors linked to the type of operations; Effective communication and coordination with other operational personnel and ground services; Participation in cabin safety incident and accident reporting.	Not required (covered under CRM training required by Part-ORO)
Case studies	